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ACFI

ASSOCIATION OF CERTIFIED FORENSIC INVESTIGATORS OF CANADA

Presents its

4th Annual Canadian Fraud Conference

GOING ON STAYS STOP

May 27 & 28, 2002

Toronto Marriott, Eaton Centre Hotel

OPTIONAL HALF-DAY
PRE-CONFERENCE WORKSHOP

Interviewing & Interrogation

SUNDAY MAY 26, 2002

Led by Ray Haywood (ex-RCMP), PricewaterhouseCoopers

co-sponsored by

THE GUARANTEE
COMPANY OF
NORTH AMERICA



conference speakers

Time

7:30 am

8:30 am

9:30 am

10:30 am

11:00 am

double session

1:00 pm

2:00 pm

3:00 pm

3:30 pm

4:30 pm-6:00

Bill Anderson, LL.B. — *Blaney McMurtry LLP*

Bill graduated from Queen's University Law School in 1989 and was called to the Bar of Ontario in 1991. In his practice with Blaney McMurtry LLP, Bill advises clients on all aspects of employment and labour matters, including the areas of labour arbitrations and hearings, employee terminations and corporate reorganizations, human rights issues, and workers' compensation claims.

Edward J. Babin, LL.M. — *Torys LLP*

Ed Babin was admitted to the Bar (Ont) in 1987 and is a partner with Torys. He practices corporate/commercial litigation, addressing contract, shareholder and competition law, as well as conspiracy and fraud-related matters. He has appeared as counsel at every level of court in Ontario, at the Federal Court of Canada and before a variety of administrative tribunals. He has written on international fraud and worldwide Mareva injunctions.

James Beamish, LL.B. — *Miller Thomson*

A partner with Miller Thomson, James's practice in commercial litigation includes employment and labour relations law, administrative law and Occupational Health and Safety matters. With over 25 years' experience of litigation law, he has appeared before all levels of court. He has special expertise in employment and labour relations law, representing employers, primarily, in a diverse range of industries.

David R. Byers, LL.B. — *Stikeman Elliott*

David was called to the Bar (Ont) in 1983 and is the head of the litigation department of Stikeman Elliott. His practice comprises most areas of civil litigation with a particular emphasis on commercial litigation and corporate restructuring. David is the co-author of *Creditors Remedies in Ontario*. He is a member of the Advocates Society, the Insolvency Institute of Canada, the Canadian Bar Association and the Metropolitan Toronto Lawyers Association.

Mr. Justice Colin L. Campbell — *Superior Court of Justice*

Justice Campbell was called to the Bar (Ont.) in 1967 and joined McCarthy Tétrault, becoming a partner in 1972, where his practice involved all aspects of civil litigation including appearances before administrative tribunals. He was appointed a Q.C. in 1979, was a Bencher of the Law Society of Upper Canada (1988-94) and has chaired or participated in numerous programmes for the Law Society, the Canadian Bar Association and others. He was appointed to the Superior Court of Ontario in 1998.

Lincoln Caylor, LL.B. — *Borden Ladner Gervais LLP*

Lincoln was called to the Ontario Bar in 1995 and is a partner with Borden Ladner Gervais. His area of practice involves fraud and fidelity litigation, with a particular emphasis on assisting victims of fraud and/or their insurers in recovery issues. His experience includes financial institution corporate security issues and he has lectured on fraud recovery to police, corporate security and other fraud investigators.

Daniel Collins, CA-IFA — *Deloitte & Touche LLP*

A VP with Deloitte & Touche, Daniel leads the Toronto practice's computer forensic services group providing "cyber-crime" investigative support to clients in the corporate, financial and legal community. Daniel's knowledge of computers and their application in organizing and interrogating data has been used extensively in matters of damage quantification and loss of profits, fraud investigations and contract disputes.

Ivor Gottschalk, CA-IFA, CBV — *Grant Thornton LLP*

Ivor, a partner with Grant Thornton, specializes in providing forensic accounting and business valuation services. His 13 years' experience includes investigating employee and other frauds for corporate clients and their counsel; assisting police and other authorities to investigate alleged criminal code offences and regulatory violations; and assessing damages. Ivor has authored articles on forensic accounting and has been accepted as an expert witness.

Glen E. Harloff, CGA, CFI — *LRTS Investigations Inc.*

Glen is the President of LRTS Investigations Inc. As a member of the RCMP, Glen conducted white collar crime investigations both nationally and internationally. He joined PricewaterhouseCoopers in 1996 as VP of Forensic Investigations and started LRTS in 2001. Glen has effectively conducted fraud investigations in Canada, the US, Europe and the Caribbean.

H. Ray Haywood — *PricewaterhouseCoopers LLP*

Ray is a manager in PricewaterhouseCoopers LLP's Dispute Analysis and Investigations Practice in Toronto. He has extensive experience in criminal and business investigations. As a member of the RCMP for 24 years, he was involved in a wide range of criminal and fraud investigations, with 8 years as an investigator and supervisor in the Commercial Crime Section. He has designed and delivered interview training for the RCMP, private companies and Seneca College.

Andrew H. Kautz — *The Guarantee Company of North America*

Andrew is a Snr. Corporate Risk Claims Adjuster with The Guarantee Company handling Fidelity Bond and Directors & Officers Liability claims. He has been in this field for 11 years, mainly in the financial services sector, where he also dealt with Corporate Errors & Omissions and Employment Practices claims. Along with his claims adjusting experience, he has also investigated and prepared claims for submission on behalf of Insured's.

Peter Kingston — *The Kingston Group & Associates Limited*

With over 30 years' experience in the data processing field, Peter is one of Canada's best known experts in the area of computer crime. Among his many accomplishments has been the development of Computer Security strategic plans, policies, standards and procedures for many corporations and government organizations. Peter is the president of The Kingston Group & Associates Limited and specializes in finding innovative solutions to unique problems.

Supt. Rod Knecht — *RCMP Toronto West*

Supt. Rod Knecht is the Officer in Charge of the Toronto West Detach., RCMP. He has 24 years' experience with the RCMP relating to economic and other major crime. Rod served as the O/C of the Integrated Proceeds of Crime Section (Money Laundering), Newmarket. He has been involved in many complex investigations including the Blood Task Force. He has made presentations to RCMP and other police forces on major complex investigations and related issues.

Eckhardt J. Kriel, CA — *Ernst & Young*

Mr. Kriel, a principal with the Technology & Security Risk Services Div. of Ernst & Young, has 14 years' experience in IT assurance and advisory services on a wide range of computer platforms. Eckhardt was instrumental in developing the Data Engineering Div. of Ernst & Young in Canada and S. Africa, which concentrates on advanced data analysis including computer forensics, data warehousing and data mining. He has also written and spoken on computer security and software development quality assurance topics.

William C. (Will) McDowell, LL.B. — *McCarthy Tétrault LLP*

Will McDowell is a partner in the Toronto Litigation Group of McCarthy Tétrault. He practices civil litigation and criminal law. He has great expertise in the areas of libel, professional discipline, and the law relating to fraudulent transactions. He has acted as counsel in a number of major fraud cases and investigations, notably in relation to the affairs of Phillip Services. He is frequently called upon to speak to legal and public forums.

Peter McLelan — *Deloitte & Touche LLP*

Peter is Snr. Manager — Forensic & Investigative Services practice with Deloitte & Touche for W. Canada, providing support to corporate litigation lawyers, industry security directors and other international clients. Previously he spent 24 years with the RCMP, most recently in charge of the Technological Crime Unit of the CCS. He has been accepted as an expert on the forensic seizure and examination of computer systems.

Judith Mitchell, BA, FIC, CRM — *The Guarantee Company of North America*

Judith has over 25 years' general insurance experience underwriting and brokering Property and Casualty risks. She has national responsibility for their Fidelity products and manages the Corporate Risk Division — Central Region that underwrites Directors & Officers Liability and Fidelity Bonds. She has designed and presented several Crime Insurance seminars across Canada.

John O'Sullivan, LL.B. — *WeirFoulds LLP*

A partner with WeirFoulds LLP, John practices in the area of civil litigation with an emphasis on corporate and commercial litigation and anti-money laundering and anti-bribery law. He was a member of the Canadian Bar Association Working Group on Combatting Corruption in International Business, is a member of Transparency International Canada, and has authored and delivered several papers on Canada's anti-money laundering and anti-bribery legislation.

Jim Patterson, LL.B. — *Borden Ladner Gervais LLP*

Jim is a partner with Borden Ladner Gervais, in charge of the firm's Fraud Law Group. He was called to the Ontario Bar in 1988 and practices exclusively in all aspects of fidelity and fraud litigation and in handling Financial Institution Corporate Security issues. He has considerable trial experience, is a member of the International Association of Financial Crime Investigators and is a frequent lecturer on fraud recovery.

Det. S/Sgt Arni Stinnissen — *Ontario Provincial Police*

Arni Stinnissen has over 23 years' experience with the OPP. He has extensive computer experience and is currently the Manager of the Electronic Crime Section, applying his technological and organizational skills to the burgeoning caseload of reported computer-based crime for the OPP. Arni is a regular speaker in the police community on topics such as search and seizure, electronic evidence and information age crime.

Allen Tait, CA, CFI — *Ministry of Transportation*

As Audit Manager, Investigations, for the MTO, Allen's duties include forensic investigations, traditional audit engagements and risk assessment assignments. Allen joined MTO in 1998 following an 18-year public accounting career, the last 4 years of which he specialized in forensic investigations. His experience includes both civil and criminal investigations as well as internal employee discipline cases.

Brian Tario, CFI — *Deloitte & Touche LLP*

Brian is VP of Investigations, Prairie Region for Deloitte & Touche. With 24 years' experience in the RCMP, Brian was involved in numerous investigations of money laundering, white collar crime, gambling, drugs, smuggling and proceeds of crime. He is a recognized expert in the area of money laundering and does considerable work in the area of due diligence and assisting clients in preventing them from being victims of criminal activity.

Kelly Townsend — *FAIS — Grant Thornton*

As a criminologist and commercial risk profiler with FAIS — Grant Thornton, Kelly has investigated numerous forensic assignments, some of which have included employee dishonesty, employee theft, conspiracies between employees and outsiders, and inventory shrinkage. She has been involved in civil and criminal investigations and has prepared and undertaken witness interviews.

Sharon C. Vogel, LL.M. — *Borden Ladner Gervais LLP*

Sharon Vogel is a partner with Borden Ladner Gervais. She was called to the Ontario Bar in 1993 and currently practices fidelity and fraud law, focussing on bank fraud, theft, breach of trust and material misrepresentation. She has been extensively involved in the creation of the firm's Fraud Law Group, advising clients with respect to such issues as cheque kiting, credit and debit card fraud, civil fraud and conspiracy.

Monday, May 27, 2002

registration & continental breakfast

introductions & updates

KEYNOTE SPEAKER: Justice Colin Campbell – Superior Court of Justice

Our courts are continually evolving to keep pace with the world-wide demands placed on them by our society. Justice Campbell, in aiding us to open our 4th annual fraud conference, will describe, among other items, the innovative development of the world-wide Mareva Injunction and electronic courtroom, as just two recent additions to aid our judiciaries' efforts in meeting the growing needs of the victims of fraud.

TRACK 1

CS1-1

Corporate Fraud – Prosecuted or Swept Under the Carpet

Politics, policies, publicity and possible high investigative costs are just a few of the thoughts that cross management's mind when an organization is hit by fraud, but what other thoughts or concerns should management have in today's fast-paced and litigious society? Mr. McDowell's presentation will address these thoughts, which include such concerns as possible criminal code and tax violations, compliance with fidelity insurance coverage, the deadly internal and external grapevine, possible civil suits from incredulous sources, and duties to disclosure.

Will McDowell

TRACK 2

CS1-2 Foiling the Wiley Hacker

Mr. Kingston will provide us with techniques, as common as passwords or as unique as spoofing systems, that will be useful in preventing hackers from attacking your system. This includes protection for your web site, main frames, servers, as well as Internet connection. This will be illustrated by a case study and several anecdotes.

Peter Kingston



coffee

CS2-1

Advanced Financial Statement Analysis

In the world of creative accounting, excellent financial results are only a journal entry away. What does the company need – higher income, more assets, less long-term and/or short-term liabilities? Glen has investigated many cases of financial statement fraud. By using a case study, he will outline some of the typical and not so typical methods of "cooking the books", as well as some of the key "Red Flags" you should look for.

Glen Harloff

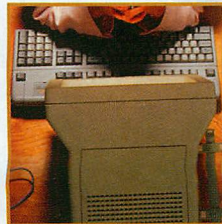


CS2-2

E-crime Disclosure Techniques

During a fraud investigation we review mounds of documents to locate the "smoking gun" and we do this in accordance with generally laid down rules. In the world of electronic data, investigators are now required to search for the smoking gun on electronic storage devices, such as computers and servers, and to do so in a way to ensure that the evidence obtained is readable, useable and subsequently acceptable in a court of law. Det. S/Sgt. Arni Stinnissen will walk us through the procedures from securing the contents of a computer, searching and identifying evidence and presenting this evidence in court. Arni will also discuss several of the tools and techniques used to recover information.

Det. S/Sgt. Arni Stinnissen (OPP)



lunch

CS3-1 Insurance – An Avenue for Recovery, or is it?

What constitutes a recoverable loss? Judith Mitchell and Andrew Kautz will address this issue during their presentation. They will talk about the care that should be involved during an ongoing investigation when we gather and prepare the information that the insurer will need. The presenters will address not only the actions or inactions, which could hinder payment by the insurer, but also how you might assess the adequacy of your organization's fidelity coverage.

Judith Mitchell & Andrew Kautz

CS3-2 Investigations in an Outsourced Environment

What can you do when allegations or suspicions of fraud lead to the alternate service provider? Outsourcing of business functions to alternate service providers occurs quite frequently in the public and private sectors. However, the controllership responsibility does not necessarily transfer with the business function. With the aid of case studies, Allen will address what rights need to be established in a contract, such as the "Right to Audit Clause", which can be useful not only when a suspicion of fraud surfaces and leads to the alternative service provider, but also when questions arise regarding inaccuracies in vendor billings.

Allen Tait

coffee

CS4-1 Information vs Evidence – The Conversion

Each investigation we conduct eventually takes on a life of its own but everyone of them has an essential and extremely common ingredient, the information gathering phase. Our success or failure, as fraud investigators, can hinge on whether or not we can convert the information collected into acceptable evidence for subsequent presentation in civil and/or criminal proceedings. During his presentation, Ed will outline the various types of information available to us and how this information might be converted into evidence.

Edward Babin

CS4-2

Negligence – Establishing Culpability

When the dust begins to settle after the discovery of a fraud, the victim begins to look for ways and means to recover the losses sustained. One such source is establishing negligence on the part of various individuals, firms and other organizations who may have been remiss in their duties. But who are these parties who might be a target? During this session Mr. Byers will identify targets such as your fidelity insurance, auditors, directors and others you might not have thought of.

David Byers

reception

continental breakfast

updates

KEYNOTE SPEAKER: Supt. Rod Knecht – RCMP, Toronto West

Rod has been the officer in charge of numerous high profile RCMP criminal investigations, which at the same time involved civil proceedings. From his experiences, Rod will discuss how a victim of fraud should be aware of both the civil and criminal avenues available to them and how, with a well thought out plan, the civil and criminal systems can work in harmony, while at the same time meeting their objectives.

TRACK 1

CS5-1

Money Laundering – Is Your House in Order?

Money laundering has been bandied about the newspapers and other media for the past few years and to most of us it conjures up visions of drug lords and other unsavoury characters, which we would never deal with ... but do we? What are the suspicious acts, who is affected and how can we get caught up by the new money laundering legislation? Mr. O'Sullivan will discuss this as well as what the act entails, the new or recent developments, what, when and to whom we are required to report to ensure that we are in compliance with this continually evolving act.

John O'Sullivan

TRACK 2

CS5-2

Cryptography & Access Control

In today's fast-paced business environment reports, emails and other confidential documents are frequently sent to their recipient and other parties via a maze of computers but, as we are constantly learning, this maze is not as secure as we would like to believe it is. Mr. Kriel's presentation, designed to educate the non-technical lay person, will describe what cryptography is, how it works and how it can be of use to us in restricting access to our corporate information. His session will also include what conventional and strong cryptography is, as well as definitions and examples of "Caesar's Cipher", key management and conventional encryption, public key cryptography, keys, digital signatures and hash functions. He will also list the ten risks of PKI and then go on to describe what they don't tell you about Public Key Infrastructure.

Eckhardt J. Kriel

coffee

CS6-1

War Room Tactics

When fraud surfaces events can unfold quite rapidly, requiring those responsible for the organization's response to land on their feet running. Decisions made can affect such critical business issues as shareholder value, employee moral and the prospects for recovery of losses. A host of other legal, political and emotionally charged issues will need to be dealt with while under pressure. Ivor and Kelly will, during their presentation and by use of case studies, draw upon their experiences in fraud investigations to describe strategies to effectively deal with some of these issues, such as employees under suspicion, and reduce the risk of adverse consequences, such as wrongful dismissal cases. They will also discuss strategic decisions, such as allowing the fraud to continue in order to collect further evidence vs stopping the bleeding; and when, or if, to involve law enforcement. This session has been designed to ensure that participants will, within a group setting, have the opportunity to add their own experiences, test their skills and develop their own strategy.

Ivor Gottschalk & Kelly Townsend

CS6-2

Detecting Fraud & Theft in the 21st Century

Today's corporate information is primarily stored in an electronic manner, instead of on paper in filing cabinets. While conducting an investigation, the difference between guessing what happened and knowing the facts with a high degree of certainty is the application of computer forensics combined with data interrogation. This combination of technologies allows investigators to detect and investigate potential fraudulent transactions that exist in large databases, but are hidden due to the enormous volume of information. During this presentation, the speakers will address such items as: the type of information that can be detected and the processes involved; the value of computer forensics and data interrogation to your investigation; and the synergy of combining traditional and 21st century investigative processes, including the art and science of extracting and examining information including email.

Brian Tario, Dan Collins & Peter McLelan

lunch

CS7-1

Your Legal Rights to Investigate

What is the extent of an employer's right to investigate a suspected fraud? Under what circumstances is an employer obliged to investigate or to report a suspected fraud? What are the rights and obligations of employees who become aware of a possible fraud? What are the obligations of a professional such as a lawyer or an accountant who becomes aware of a possible fraud? During this session Mr. Beamish will deal with the rights and obligations of persons and corporations who become aware of a suspected fraud. He will deal with the right of an employer to investigate the conduct of employees. He will also deal with the circumstances under which persons who become aware of possible fraud or other wrongdoing are required to report or investigate. He will deal with recent developments in both case law and legislation.

James Beamish

CS7-2

Human Resource Policies –

An ounce of prevention is worth a pound of cure

All organizations face the possibility of wrongful dismissal law suit, especially when an employee is treated unfairly, which may ensue in a case of fraud. What policies, procedures, rules and/or guidelines does your organization require in order to not only be fair to your employees, possibly reducing incidents of wrongful dismissal, but to reduce incidents of inconsistent employee treatment? How do you clearly identify to management and staff alike what the "Tone at the Top" is? Bill will address not only best practices but also any recent case law or statutes of which you should be aware.

Bill Anderson

coffee

CS 8

The Five Minute Lawyer (BOTH TRACKS)

When fraud surfaces, the success or failure of an investigation may well depend on the ability of the individual charged with the investigation to have the right answers to frequently raised legal questions. Such questions may well include: What constitutes a kickback scheme? What new scams exist utilizing bills of exchange? What is a Mareva Injunction? What is an Anton Piller Order? What is a Norwich Pharmacal Order? How are they obtained?

An opportunity for you to participate ... Conference attendees will be encouraged to present any questions they may have prior to the commencement of the conference as well as, time permitting, during the course of the session. Our panel of lawyers has undertaken to have a verbal response delivered to you during this presentation in 5 minutes or less for each topic.

Jim Patterson, Lincoln Caylor & Sharon Vogel

CONFERENCE AND/OR WORKSHOP REGISTRATION FORM

Surname: _____ First Name: _____
(Please print)
Name to appear on badge: _____ Designations: _____
Organization: _____
Business Address: _____
City: _____ Province/Territory _____ Postal Code: _____
Job Title: _____ Telephone: _____ Fax: _____
email: _____

- ☐ **Membership** Please send me details regarding membership in the Association of Certified Forensic Investigators of Canada.
☐ **Monday Reception (4:30 pm - 6:00 pm)** Please tick the box if you will be attending the Monday reception.

Workshop and Concurrent Session Selection

SUNDAY, May 26	MONDAY, May 27	TIMES	TUESDAY, May 28
<input type="checkbox"/> WS 1-1	<input type="checkbox"/> CS 1-1	9:30 - 10:30	<input type="checkbox"/> CS 5-1
	<input type="checkbox"/> CS 1-2	9:30 - 10:30	<input type="checkbox"/> CS 5-2
	<input type="checkbox"/> CS 2-1	11:00 - 1:00	<input type="checkbox"/> CS 6-1
	<input type="checkbox"/> CS 2-2	11:00 - 1:00	<input type="checkbox"/> CS 6-2
	<input type="checkbox"/> CS 3-1	2:00 - 3:00	<input type="checkbox"/> CS 7-1
	<input type="checkbox"/> CS 3-2	2:00 - 3:00	<input type="checkbox"/> CS 7-2
	<input type="checkbox"/> CS 4-1	3:30 - 4:30	<input type="checkbox"/> CS 8
	<input type="checkbox"/> CS 4-2	3:30 - 4:30	

* Sessions will be filled on a first come-first served basis. Please complete this form with your preferences.

CONFERENCE FEE	Members	Non-Members	No. of Attendees	Amount
Before May 4, 2002	\$795	\$895	_____	_____
After May 4, 2002	\$895	\$995	_____	_____
			Sub-total	_____

WORKSHOP FEE	Members	Non-Members		
	\$295	\$355	_____	_____
			Sub-total	_____

GST #: 87970 8428 RT0001 G.S.T. (7%) _____

GST Exemption #: _____ **TOTAL** _____

For other attendees, please copy this form or provide on a separate piece of paper.

Workshop Fee includes refreshments and all workshop materials. **Conference Fee** includes continental breakfast, refreshments, luncheon and all conference materials.

Special Needs: Please let us know of any dietary or other needs. _____

HOTEL Toronto Marriott Eaton Centre 525 Bay Street, Toronto, Ontario, M5G 2L2
Telephone: (416)597-9200 Toll Free: (800)905-0667 Fax: (416)597-9211
This four star Hotel is located in the heart of downtown Toronto and is adjacent to the famous shops and restaurants at the Eaton Centre shopping complex. The Theatre District is a short walk away, as is the waterfront, sporting arenas, the Metro Toronto Convention Centre and many historical sights of the city.

ROOM RATES A block of rooms for our conference participants will be held until May 4, 2002. To receive the special discounted nightly room rate of \$199, please contact the hotel directly and mention the Association of Certified Forensic Investigators.

MESSAGE CENTRE During the conference, messages and inquiries should be directed to the conference staff by calling the Association of Certified Forensic Investigators at the hotel telephone number. A message board will be located just outside the conference room. Faxed communications to hotel guests and/or conference participants should be directed to (416) 597-9211, mentioning that the recipient is an attendee at the Association of Certified Forensic Investigators (ACFI) conference.

REGISTRATION PROCEDURE Please call (416) 226-3018 or complete and fax this form to (416) 222-1041. Mail the completed form with cheque payable to: The Association of Certified Forensic Investigators of Canada at 173 Homewood Avenue, Willowdale, Ontario, M2M 1K4. Conference attendees will receive a confirmation of their registration.

CANCELLATION POLICY Enrollment is limited to assure maximum opportunity for participation and exchange of ideas. A full refund less \$50 will be made for cancellations received in writing by May 17, 2002. Cancellations received after May 17, 2002 will be billed at the full rate. Substitution will be accepted up to and including the date of the conference.

Sunday, May 26, 2002

INTERVIEWING AND INTERROGATION

Optional Half-Day Pre-Conference Workshop

Instructor: Ray Haywood, PricewaterhouseCoopers

In order to meet the challenges which fraud presents today, an investigator must be able to effectively and efficiently resolve related, and sometimes sensitive, issues in a timely fashion. Interviewing is one of the most widely used techniques employed but getting results is not that simple.

This workshop has been designed to increase your abilities by using a case study and by providing you with the skills sets needed to identify verbal and non-verbal behaviour, establish effective interviewing strategies and become familiar with current legal updates.

Agenda

12:00 pm	Registration
1:00 pm	Workshop begins
3:00 pm	Coffee
3:30 pm	Workshop continues
5:00 pm	Conclusion

Planning & Preparation

- Distinction between an interview and an interrogation (and how to move deftly from one to the other)
- Proper room environment
- Factors affecting a subject's behaviour

Legal Considerations

- Rules of Evidence as they have evolved since the Charter of Rights and Freedoms (1982)
- Impact on police and private investigators
- How do the ever-changing rules affect you now and when, and if, the case goes to court?

Mechanics of Statements

- How to take a statement in a written, audio or video format
- Simple rules and procedures which an interviewer should follow
- Discussion on the importance of notes and several different methods of recording notes

Behaviour Analysis

- Evaluating attitudes (yours and the interviewee's)
- Evaluating verbal and nonverbal behaviour
- Evaluating paralinguistic behaviour
- Using the right questions at the right time
- Recognizing the signs of deception

who should attend

ACFI BOARD OF DIRECTORS 2001-2002

Peter Alexander – Currently a consultant, Peter has over 24 years within the internal audit environment and was the audit manager for the Management Board Secretariat. His focus was on fraud investigations.

Rob Fowlie – As VP, Forensic & Investigative Services Inc., of Deloitte & Touche, Toronto. Rob's activities are directed toward forensic accounting and litigation support. He has investigated numerous fraud schemes.

Ken Froese – A partner of the Toronto Forensic & Investigative practice of Grant Thornton, Ken has provided expert testimony in various courts. He has extensive knowledge of fraud-related issues.

Glen Harloff – Glen was formerly a member of the RCMP, a VP with PricewaterhouseCoopers in the Forensic Investigations Group and is currently President of LRTS Investigations Inc. Glen has testified in various courts and lectured to the legal and business community.

Alan M. Langley – Alan has performed audits and investigations in Canada, the US and England and has held, over 26 years, numerous positions within the audit environment. He currently provides fraud-related services to both the private and public sectors.

Ralph Miller – Ralph is currently employed by the Alberta Securities Commission. Prior to this he spent 24 years with the Calgary Police Department, latterly assigned to the Commercial Crime Department, investigating many complex white collar crimes.

Allen Tait – Allen is currently Audit Manager, Investigations, for the Ministry of Transportation. Prior to this he spent many years in public accounting, most recently specializing in forensic investigations.

Nina Watson – Nina has performed forensic and investigative engagements into alleged contractor, programme and procurement fraud, as well as employee impropriety. She has also lectured on fraud-related issues.

CONFERENCE COMMITTEE

Peter Alexander, Brenda Blackstock, Mollie Butteriss, Al Langley, Ralph Miller, Elaine Vegotsky, Nancy Warden, Nina Watson.

ADMINISTRATION

Barbara Anderson, and Sylvia Meldazy

- Accountants
- Forensic & Investigative Accountants
- Fraud Examiners
- Human Resources Specialists
- Information Technology Professionals
- Internal Auditors
- Law Enforcement
- Lawyers
- Loss Prevention and Security Professionals
- Private Investigators
- Risk Managers
- Regulators

and other individuals who need to keep pace with changing fraud-related issues.

Space for both conference and optional workshop will be limited – **register early** to reserve your place and receive a **significant discount!**

For more information, call our numbers below or see our Web site, www.acfi.ca



THE ASSOCIATION
OF CERTIFIED
FORENSIC INVESTIGATORS
OF CANADA

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Toll-free 1-877-552-5585
Fax 416-222-1041
e-mail acfi@homewoodave.com
www.acfi.ca

Fraud costs continue to mount. Organizations, clients, practitioners and others continue to be hard-pressed to keep pace. Investigations continue to be mishandled and current proactive initiatives are often found to be ineffectual.

Training you can't afford to miss

- Designed for the seasoned investigator as well as those who may not encounter fraud related issues on a regular basis.
- Designed to
 - answer questions
 - convey best practices
 - stimulate discussions & exchange of ideas.

As in the past this conference is laden with case studies. This year, recognizing the severity of the subject, we have included sessions dealing with cyber-crime.

Several of Canada's more notable professionals address burning issues dealing with

Roads to recovering fraud losses

Proactive fraud measures

Improving investigative results

Avoiding making costly mistakes

*Plan to attend the
Monday Evening Reception
4:30 p.m. to 6:00 p.m.*

www.acfi.ca