

2nd Annual CANADIAN FRAUD CONFERENCE

**January 24 – 26, 2000
Toronto Marriott Eaton Centre Hotel**



ACFI
ASSOCIATION OF CERTIFIED FORENSIC INVESTIGATORS OF CANADA

2001 **A FRAUD ODYSSEY**

3 Keynote Speakers including criminal lawyer, Mr. Eddie Greenspan

Innovative presentations addressing measures to combat fraud

Such as... Brain compatible interviewing

Computer – frauds, threats & exposures

Avoiding the pitfalls of conducting investigations

CONFERENCE SPEAKERS

Frank Byrnes ~ President, Human Potential Consultants Inc.

Frank Byrnes has enjoyed a career as an investigator in municipal, provincial and federal (RCMP) police services, and security intelligence (CSIS). He has been training investigators from a wide variety of fields in this unique approach to interviewing, including police, Transportation Safety Board, regulatory and security agencies, forensic accountants and auditors.

Dave Coderre M.B.A.

Senior IM Auditor, Canadian Department of National Defence

Dave Coderre has more than 18 years of experience in the informatics field in a variety of settings. Dave has performed numerous audits of large EDP systems, and is a recognized expert in the area of Computer Assisted Audit Tools and Techniques (CAATs) and, on behalf of the federal government, has given many presentations on this topic to government auditors worldwide. He is the author of "CAATs and Other BEASTs for Auditors", as well as the recently published "Fraud Detection: Using Data Analysis Techniques to Detect Fraud".

Brian M. Crockatt B.A., C.A. ~ Principal, Crockatt & Associates

Brian Crockatt has been providing forensic and investigative accounting services for major firms within the industry for 16 years. His experience includes the investigation and presentation of numerous civil and criminal issues. Brian has been involved in training programmes in Canada and the USA for enforcement and industry groups. These have included white-collar crime, forensic accounting and special topics such as proceeds of crime. He has also lectured extensively on such topics as procurement fraud and computer crime, Canadian money laundering and detecting fraud in government contracts.

David J. Elzinga B.Comm., C.A. ~ Associate, Kroll Lindquist Avey

David Elzinga has specialized exclusively in forensic accounting since 1989. His practice currently focuses primarily on investigating allegations of wrongdoing on behalf of law enforcement agencies and corporations, and assisting counsel with commercial and civil litigation matters. David's investigative experience includes his involvement in "Bingogate", a sensitive case in British Columbia involving allegations that gaming profits were diverted from charities to finance political activities. He is a member of the Standards Committee and the Certification Committee of the CICA Alliance for Excellence in Investigative and Forensic Accounting.

Scott K. Fenton B.A. (Hon), LL.B.

Partner, Criminal Litigation, Fasken Campbell Godfrey

Scott Fenton was called to the Bar of Ontario in 1988. Prior to joining Fasken Campbell Godfrey, he was Crown Counsel with the Federal Department of Justice. He currently practises criminal law in trial and appellate courts and has appeared as counsel on several appeals in Court of Appeal for Ontario and in the Supreme Court of Canada. He is a member of the Law Society of Upper Canada, the Criminal Lawyers Association and the Canadian Bar Association, and has appeared as a guest lecturer on numerous occasions.

Ken Froese C.A. ~ Partner, Grant Thornton

Ken Froese is the partner in charge of Grant Thornton's forensic and investigative accounting practice. He has been involved in numerous fraud-related cases, has prepared or reviewed hundreds of reports for civil and criminal cases, and has been a noted speaker to professional and commercial entities. Ken is currently the Vice President of the Association of Certified Forensic Investigators of Canada.

Elliott Goldstein B.A., LL.B. ~ Barrister & Solicitor

Elliott Goldstein is a Toronto area lawyer who practises civil and commercial litigation and consults to the private security and alarm industries. He is a member of the Law Society of Upper Canada and has been practising law in Ontario since 1988. Prior to that, he was a member of the Bar of British Columbia since 1984. Elliott has a special interest in the application of video technology to the legal process and has written and published many articles and books on the topic of videotape and photographic evidence in civil and criminal courts, including "Visual Evidence: A Practitioner's Manual".

Garry T. Graham M.B.A., C.M.A.

Investigations Procedures Specialist, Ministry of Finance

Garry Graham has spent 25 years with the Special Investigations Branch of the Provincial Ministry of Finance. His current duties include the ongoing training of new and veteran staff, the preparation and execution of warrants to search and seize evidence in a computerized environment, and the subsequent preservation and analysis of the evidence obtained for the purposes of court presentation. Garry is also experienced in giving testimony as an expert witness.

Edward L. Greenspan Q.C., LL.D.

Senior Partner, Greenspan, Henein and White

Eddie Greenspan was called to the Ontario Bar in 1970 and received Queen's Counsel in 1982. He is a well known and respected criminal lawyer with Greenspan, Henein and White. He was the host/narrator of "The Scales of Justice", CBC TV docu-drama on famous Canadian criminal trials (Gemini Award Winner 1993 as best television show of the year). He is the author of numerous publications, including "GREENSPAN: The Case for the Defence" by E.L. Greenspan, Q.C. and George Jonas, Macmillan of Canada: Toronto, 1987, and the editor of Martin's Criminal Code of Canada.

Andrew J. Heal B.A. (Hon), LL.B., LL.M.

Litigation Partner, Blaney McMurtry

Andrew Heal's practice is restricted to litigation and other forms of dispute resolution, with an emphasis on dispute resolution related to construction and commercial disputes including those related to client fraud. Andrew has appeared as trial counsel before the Superior Court of Justice and the Ontario Court (Provincial Division), and as appellate counsel before the Court of Appeal for Ontario.

Diane Kruger B.A., LL.B., J.D. ~ Forensic Document Examiner

Diane Kruger is a member of the Bar of Ontario, New York and the District of Columbia. She has been a forensic consultant since 1987, and was employed prior to that by the Centre of Forensic Sciences in Toronto. She has completed forensic training programmes in Canada, England and the U.S. Her professional expertise involves examination and comparison of handwriting, signatures and handprinting; identification of mechanical impressions; ink and paper examinations, and deciphering of indented writing and alterations.

Bill McMurtry Q.C. ~ Senior Partner, Blaney McMurtry

Bill McMurtry graduated from Osgoode Hall Law School in 1960 and was appointed a Queen's Counsel in 1972. He was certified as a specialist in civil litigation by the Law Society of Upper Canada in 1988. Mr. McMurtry's practice is focused in the areas of insurance law, administrative law, tort law and general litigation. He is a pioneer and long time proponent of Alternative Dispute Resolution and has more than 20 years' experience acting as an arbitrator and mediator.

Garry K. Nichols ~ Senior Advisor ~ Operations for the Transition Team of the Financial Transactions Reports Analysis Centre (FinTRAC)

Garry Nichols has completed 30 years of service with the RCMP, acting in varied capacities, and was appointed to the rank of Inspector in 1995. Over the last 11 years he was attached to the Toronto Integrated Proceeds of Crime Section, responsible for the investigation of all money laundering and proceeds of crime investigations in Ontario. Garry has just been appointed to FinTRAC to assist in the creation of the new Federal anti-money laundering agency pending anticipated legislation early in 2000.

Mario Possamai ~ Forensic Investigator, FIA International Research Ltd.

Mario Possamai is an internationally recognized investigator in the fields of smuggling, money laundering and asset recovery. A former senior investigator with an international accounting firm, Mario is an authority on underground economic activity. He is a frequent lecturer to law enforcement agencies in Canada and the United States. Mario is the author of a widely acclaimed book on money laundering: "Money On The Run: Canada and How the World's Dirty Profits are Laundered".

Derek A. J. Rostant B.Comm., C.A., C.B.V.

Senior Vice-President, KPMG Investigation and Security Inc. (ISI)

Derek Rostant is also the Partner-in-charge of Professional Practice for the ISI Practice across Canada, the partner responsible for quality control reviews for KPMG internationally and partner responsible for the Toronto ISI training programme. Derek has a broad range of experience in financial investigations and the quantification of economic loss, and has been qualified as an expert in various courts in Canada.

Gail Turner C.G.A. ~ Manager, PricewaterhouseCoopers

Gail Turner has 17 years of experience in investigating business-related losses, primarily in financial institutions. She has conducted investigations ranging in dollar value from 2.5 million to minimal amounts relating to fraudulent activity, money laundering, plastic card and merchant fraud, telemarketing, counterfeit money and securities, and employee dishonesty. Gail has been a guest speaker on crime prevention on numerous occasions and has also been involved in the development of training videos. Most recently she acted as content expert for the CD/ROM interactive training on robbery entitled "Training Games".

J. Douglas Wilson B.Sc., LL.B. ~ Partner, Lang Michener

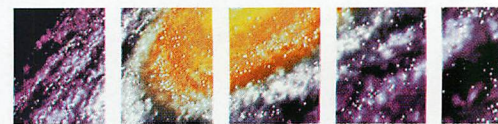
Doug Wilson is litigation counsel in intellectual property and information technology cases including computer software piracy, and has worked with software piracy and other experts. He has published many papers relating to intellectual property and litigation including a paper on "Privilege in Experts' Working Papers" in the Canadian Bar Review.

CONFERENCE PROGRAMME

MONDAY
JANUARY 24, 2000

7:30 – 8:30 Registration & Continental Breakfast

8:30 – 9:30 Keynote Speaker: **Eddie Greenspan** - DEFENDING THE "F" WORD



TRACK ONE

9:30 – 10:30 AVOIDING THE PITFALLS OF CONDUCTING INVESTIGATIONS

Dave Elzinga

Allegations of fraud and employee impropriety are occurring at an alarming rate. When these occur, what are the rights and obligations of the employee and of the organization? Investigations can be fraught with dangers such as the need to maintain confidentiality and issues such as morale, human rights, breach of fiduciary duty and potential litigation. This session will provide a working model for conducting investigations as well as giving participants the tools for dealing with allegations.

with
coffee break

11:00 – 12:00 **Dave Elzinga**
– continuation

lunch

1:00 – 2:30 DO'S AND DON'T'S OF REPORT WRITING Reporting for both Civil and Criminal Issues

Ken Froese & Andrew Heal

What does the legal profession look for in a good report? How should it be presented?

Do's – Learn how to structure a report, when to use exhibits, how to use charts and computer technology to present your findings, and the basics of report content. Sample reports will include investigation of employee fraud, cheque-kiting, investor frauds, and secret commissions.

AND

Don't's – This hands-on component will allow attendees to draft reports from the case facts provided. Some of these reports will be anonymously critiqued through a mock cross examination of Ken Froese, as if he were the report writer, by Andrew Heal, solicitor. You, the jury, will assess the possible outcome of the cases based on these "draft reports".

with
coffee break

3:00 – 4:30 **Ken Froese & Andrew Heal**
– continuation

4:45 – 6:00 **WELCOMING RECEPTION (Tracks 1 & 2)**

TRACK TWO

9:30 – 10:30 STRATEGIC CASE MANAGEMENT The Whys and Wherefores

Brian M. Crockatt & Mario Possamai

Fraud, Organized Crime and Money Laundering. It is not unusual to find one or more of these in a major white-collar crime investigation. Seasoned investigators, forensic accountants, and case managers must be mindful of this when planning effective strategies in major white-collar investigations. How do you integrate the many skill sets needed to conduct a successful investigation? Co-ordination/integration of a multi-disciplined team can be a difficult task, yet is essential, often providing added value to the client. Brian Crockatt, an internationally recognized forensic accountant, and Mario Possamai, a highly regarded forensic investigator, will set out effective strategies for assembling the "A" Team needed to meet these challenges and present models for successful integration and co-ordination.

with
coffee break

11:00 – 12:00 **Brian M. Crockatt & Mario Possamai**
– continuation

lunch

1:00 – 2:30 LATEST & GREATEST METHODS OF CONCEALING MONEY LAUNDERING

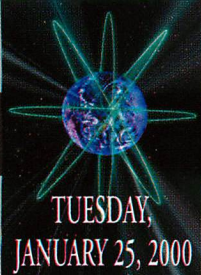
Garry Nichols

What are the telltale signs of money laundering? Money launderers are becoming increasingly sophisticated in their methods of concealing these actions. How do you identify a potential money laundering situation? Why should you be concerned? Garry Nichols will discuss these as well as providing an overview of FinTRAC, one of the Canadian government's new anti-money laundering initiatives.

with
coffee break

3:00 – 4:30 **PRIVILEGE AND YOUR WORK PRODUCT**
J. Douglas Wilson

Will all of your working papers used for the purpose of preparing for and communicating with litigation counsel **be exposed for scrutiny** by the court and opposing parties? Mr. Wilson will discuss the different positions taken by the courts in different provinces as to protection of your papers under the attorney-client privilege. A practical approach to dealing with the uncertainty will be discussed. The legal rationale for the differing positions will be outlined together with a proposed resolution.



TUESDAY,
JANUARY 25, 2000

7:30 – 8:30 Continental Breakfast

8:30 – 9:30 Keynote Speaker: Bill McMurtry - NEGLIGENCE VS. FRAUD - WHEN AND HOW?

TRACK ONE

9:30 – 10:30 COMPUTER - Frauds, Threats & Exposures Garry Graham

Someone breaches your web site or email and subsequently plants obscene material. How could you have prevented it and what damage can it do to you and/or your firm's reputation and credibility? Garry's presentation will include answers to these questions, as well as address a myriad of issues including the legal implications and the extent of computer crimes. This session will also demonstrate and highlight a number of concerns when dealing with computers, such as "back orifice", "data washer", and the obtaining and preserving of evidence from a computer when confronted with employee fraud. Garry will also address passwords, cryptography, viruses and worms.

with
coffee break

11:00 – 12:00 Garry Graham - continuation

1:00 – 2:30 FINDING THE NEEDLE IN THE HAYSTACK Data Analysis Techniques Dave Coderre

You have thousands of transactions to review. How do you identify those with the highest risk of being fraudulent? How do you detect waste or abuse? Dave will present some of the leading edge data analysis techniques for profiling data to identify symptoms of possible fraud, waste and abuse. He also will discuss the key elements of fraud prevention and the assignment of responsibility for fraud detection. The session will include a practical demonstration of data analysis techniques to detect possible fraud in Payroll, A/P, Contracting and other areas.

with
coffee break

3:00 – 4:30 Dave Coderre - continuation

TRACK TWO

9:30 – 10:30 THE EVOLVING CHALLENGES AND RISKS OF FRAUD – Gail Turner

Have you ever wondered what benefits you might reap by showing empathy for the perpetrator's employer? Peers? What impact has changes in sentencing guidelines made? Do you know how alternative measures have affected pre-employment screening and how costs are increasing due to wrongful dismissal suits? Gail's presentation will address these as well as the insurance issues of policy wordings, employee dishonesty with emphasis on manifest intent, and forensic audit costs coverage limits. Several of her points will be illustrated in an expense account case study.

11:00 – 12:00 Gail Turner - continuation

1:00 – 2:30 DOCUMENT EXAMINATION Legal Application & Strategies – Diane Kruger

You suspect a signature is forged or a fax was phony or that the financial statements have been altered. Can a document examiner assist you in these questions? When do you call one? What information does the document examiner need to render an expert opinion and what are the limitations? Document examiners have been used to provide opinion evidence in many types of cases including fraud, forgery, uttering and employment cases. Diane will address these questions, as well as strategies to aid in resolving questionable fraud cases.

3:00 – 4:30 JUDGING THE BOOK BY ITS COVER Manipulating the Financial Statements Derek Rostant

Manipulation of the financial statements takes place every day but who can do it and why might they? Derek's presentation will address the use of financial statements to hide fraudulent activity, how it can be hidden in plain sight, and techniques that you can use to identify the fraud whether you are an investor, a creditor, an auditor or just an interested party. Learn how to identify those situations that are just too good to be true and are!



with
coffee break

WEDNESDAY,
JANUARY 26, 2000

7:30 – 8:30 Continental Breakfast

8:30 – 9:30 Keynote Speaker: Scott Fenton
FOREIGN CORRUPT BUSINESS PRACTICES ACT

TRACK ONE

9:30 – 10:30 INTERVIEWING SKILLS Brain Compatible Interviewing – Frank Byrnes

Frank will provide participants with a series of experiences, tricks and techniques to access more resources of the hardware of the brain and the software of the mind when they need it most. Participants in this session will explore the impact of stress, negative thinking, internal dialogue and resourceless states on the interviewer; some techniques to assure positive mental focus; brain compatible interviewing techniques; and establishing trust and rapport quickly. This session will be experiential and fun.

with
coffee break

11:00 – 12:00 Frank Byrnes - continuation

TRACK TWO

9:30 – 10:30 AUDIO/VIDEO TAPE RECORDING Pros and Cons – Elliott Goldstein

There are situations in which investigators can video and audiotape suspects and witnesses. When does a person have "a reasonable expectation of privacy"? Elliott will address these issues as well as the legality of audio and videotaping of persons during surveillance or interviews. The Charter of Rights, Ontario privacy legislation, and Criminal Code of Canada provisions will all be discussed.

11:00 – 12:00 Elliott Goldstein - continuation

with
coffee break

ACFI BOARD OF DIRECTORS

Peter Alexander

Peter Alexander, with over 21 years' experience in the internal audit environment, is currently the Audit Manager for the Management Board Secretariat. He has investigated numerous alleged employee and contractor frauds and has conducted fraud-related seminars for the Internal Auditors Council of the Ontario Public Service, as well as the Certified General Accountants. Peter currently teaches Forensic and Investigative Accounting as a post-graduate evening course at Seneca College.

Stuart Douglas

Stuart Douglas is the National Partner of Deloitte & Touche, responsible for the Canadian firm's and Toronto Office's Litigation Support Practice. Stu was the Inaugural Chair of the CICA's Investigative and Forensic Accounting Special Interest Group and the past treasurer and board member of St. Clement's School.

Ken Froese

Ken Froese qualified as a Chartered Accountant in 1983 and is currently the partner in charge of the Toronto Forensic and Investigative Practice of Grant Thornton. He has been involved in numerous fraud-related cases, has provided expert testimony in two provincial courts and has been a noted speaker for professional and commercial entities.

Glen Harloff

Glen Harloff is a vice president of PricewaterhouseCoopers in the Dispute Analysis - Forensic Investigations Group of the Toronto Office, where his practice is directed to financial investigations in civil and criminal matters, secret commissions/purchase investigations and securities investigations. For twenty years Glen was a member of the RCMP, and in both capacities he has testified in both criminal and civil courts, and has lectured to the legal profession and business groups on fraud-related issues.

Don Holmes

Don Holmes has over 24 years' experience and is one of the grandfathers of the forensic and investigative accounting discipline. He is a well-known lecturer to various organizations, including law firms, professional associations, corporate groups and government agencies. He is currently the Practice Director of Fraud Risk Services for Ernst & Young.

Alan Langley

Alan Langley has performed audits and investigations in Canada, the United States and England and has held, over 25 years, numerous positions within the internal audit environment, including director. For the past 12 years he has been providing fraud-related services to both the private and public sectors and has lectured to accounting bodies, government, education facilities and business on fraud-related subjects.

BOARD ADVISOR:

Courtenay Thompson

Courtenay Thompson is a world-recognized authority on training managers, auditors and investigators in fraud-related matters. In addition to personally detecting and investigating suspected fraud cases, he established corporate policies for fraud and trained others in fraud detection and investigation. Responsibilities included working with top management and reporting to the audit committee on the status of open cases. He has worked closely with legal counsel, law enforcement and prosecutors. Courtenay Thompson received his BBA and MBA degrees from Southern Methodist University and is a Certified Public Accountant. He is a member of the Institute of Internal Auditors, Inc., the American Institute of Certified Public Accountants, and the Texas Society of Certified Public Accountants.

CONFERENCE COMMITTEE

Brenda Blackstock
Elaine G. Vegotsky

Cheryl Stewart
Nina V. Watson

EXECUTIVE AND ADMINISTRATIVE

Nina V. Watson Treasurer
Barbara Anderson Administration
Sylvia Meldazy Administration

REGISTRATION INFORMATION

HOTEL

Toronto Marriott Eaton Centre

525 Bay Street, Toronto, Ontario M5G 2L2

Telephone (416) 597-9200 Toll-free 1-800-905-0667 Fax: (416) 597-9211

The Toronto Marriott Eaton Centre Hotel is located in the heart of Toronto and connected to the Eaton Centre shopping complex, one of Toronto's top tourist attractions. It is within walking distance of shopping, restaurants, sports, theatres, museums and galleries.

ROOM RATES A block of rooms for our conference participants will be held until **December 30, 1999**. To receive the special discounted nightly room rate of **\$149**, please contact the hotel directly and mention the Association of Certified Forensic Investigators.

MESSAGE CENTRE During the conference, messages and inquiries should be directed to the conference staff by calling the Association of Certified Forensic Investigators at the hotel telephone number. A message board will be located just outside the conference room. Faxed communications to hotel guests and/or conference participants should be directed to (416) 597-9211, mentioning that the recipient is an attendee at the Association of Certified Forensic Investigators (ACFI) conference.

CANCELLATIONS Enrollment is limited to assure maximum opportunity for participation and exchange of ideas. A full refund less \$50 will be made for cancellations received in writing by January 14, 2000. Cancellations received after that date will be billed at the full rate, although substitution will be accepted up to and including the date of the conference.

CONFERENCE FEE Please see attached registration form for the fee structure. Conference fees include course materials, continental breakfast, luncheons (excluding Wednesday) and refreshments.

EARLY BIRD REGISTRATIONS AND DRAWS The Association of Certified Forensic Investigators is offering an **early bird discount** for those individuals who register prior to **December 20, 1999**.

During the Monday luncheon the ACFI will draw from the names of all registrants for five (5) \$75 dinners for two at the hotel, donated by the Toronto Marriott Eaton Centre, CCH Canadian Ltd. and the ACFI. Dave Coderre and Global Audit Publications (GAP) have contributed three (3) promotional packages each containing a signed copy of "Fraud Detection: Using Data Analysis Techniques to Detect Fraud". GAP is a division of ACL Services Ltd. In addition, author, Paul Palango, has kindly donated two (2) autographed copies of "The Last Guardian".

REGISTRATION Please complete the enclosed registration form and mail, with payment, to: **The Association of Certified Forensic Investigators, 173 Homewood Avenue, Willowdale, Ontario M2M 1K4**. Alternatively, registrations may be faxed to **(416) 222-1041** or e-mailed to **acfi@homewoodave.com**, with payment following by mail. If you have any questions, please phone (416) 226-3018 (out of town: 1-877-552-5585).

Note: If your organization is GST exempt, please supply us with your exemption number.

Fraud has been estimated to cost Canadians billions of dollars — employers, clients, practitioners and others continue to be hard-pressed to keep pace with it.

This conference will be both provocative and informative and includes case studies and exercises to help keep you current!

WHO SHOULD ATTEND...

- Internal and External Auditors
- Loss Prevention and Security Professionals
- Human Resource Specialists
- Fraud Examiners
- Law Enforcement
- Private Investigators, and
- Individuals who need to keep pace with changing fraud-related issues

YOU SHOULD ATTEND



ASSOCIATION OF CERTIFIED FORENSIC INVESTIGATORS OF CANADA (ACFI)

The ACFI is a non-profit Canadian organization whose objective is to promote and foster a national forum and governing body for the affiliation of professionals who offer to the public, governments and employers, their expertise in the areas of fraud prevention, detection and investigation. The Association shall, through a process of accreditation, review and continuing education, promote the Certified Forensic Investigator (CFI) designation in Canada amongst its members and to the public as a symbol of the highest standard of excellence in its field. The Association shall pursue its objectives for the benefit of the public at large and in service to its members.

MEMBERSHIP

Membership in the ACFI is open to those who demonstrate their competency through examination, experience and education and who continually strive to maintain their proficiency through continuing education and experience.

Types of Membership

Regular Members:

Candidates who qualify through academic education and practical experience and who subsequently pass the examination and are granted the CFI designation.

Associate Members:

Students and others who do not qualify or who do not currently wish to apply for regular membership.

GRANDFATHERING

Until June 30, 2000 individuals may apply simultaneously for membership in the Association and for the CFI designation. The Board of Directors may, at its discretion, waive the requirement that an applicant write the formal Entrance Examination, provided that the applicant successfully completes the Abridged Entrance Examination, after having met the membership requirements established by the Professional Standards and Admissions Committee.

For more information on membership, please call (416) 226-3018 or (877) 552-5585 and ask for a membership kit, or email acfi@homewoodave.com.